



Position Industrial Officer
Department/Unit Industrial Team

**Location** Ultimo **Role Designation** Officer

Approval Date 30 April 2025

### **Primary purpose**

The Industrial Officer is responsible for the provision of high-level advice and representation of union members across a broad range of industrial matters, including termination of employment, disputes, anti-discrimination, professional accreditation issues and Work Health and Safety.

This role will also take the lead in bargaining and drafting for single and multi-enterprise agreements within the non-government education sector.

The role contributes to the formulation of our union's industrial strategies and campaigns.

#### **Key accountabilities include:**

- 1. Dealing with collective and individual industrial cases on a regular basis.
- 2. Undertaking/Leading enterprise bargaining, including negotiations, drafting enterprise agreements and preparing reports for members.
- 3. Advocacy in the Fair Work Commission on a wide range of matters.
- 4. Instructing Counsel for more complex matters in the Fair Work Commission, the Federal Circuit Court, and other tribunals.
- 5. Provision of advice to other union officers and members on a range of industrial issues and rights, including the interpretation of agreements and dispute handling.
- 6. Assisting in the general work of the union.
- 7. Providing support in the preparation and delivery of seminars on industrial issues and other employment related professional development activities.
- 8. Providing mentoring/professional development to less experienced team members and work colleagues.
- 9. Representing IEU on external committees and working parties.

# **Key challenges**

- Keeping up to date with changes and developments in state and federal employment, industrial and human resource management related laws.
- Balancing the expectations of IEU members against what is achievable in conflict situations.
- Providing union officers and IEU members with advice that is timely, accurate and industry relevant.

#### Key relationships and role dimensions

Who	Why
IEU Members	<ul> <li>Develop and maintain effective relationships.</li> </ul>
	<ul> <li>Provision of accurate and timely advice.</li> </ul>
	<ul> <li>Representation before industrial tribunals.</li> </ul>
	<ul> <li>Dispute resolution and</li> </ul>
	<ul> <li>Enterprise agreement negotiations</li> </ul>





Industrial Coordinator and IEU Colleagues	<ul> <li>Advise and assist the IO Coordinator with industrial and employment matters.</li> </ul>
	<ul> <li>Develop and maintain effective workplace relationships.</li> </ul>
	<ul> <li>Collaborate on research of issues, exchange information and</li> </ul>
	work with colleagues to provide advice and seek feedback.
Networks	<ul> <li>Develop and maintain effective relationships.</li> </ul>
	<ul> <li>Maintain awareness of key issues to inform IEU industrial agendas and positions.</li> </ul>
	<ul> <li>Keep informed of issues or updates in relevant professional</li> </ul>
	area.

### **Decision making**

- Accountable to Industrial Coordinator for delivery on assigned outcomes.
- Operate with degree of autonomy within the responsibilities of the role.

# **Reporting line**

The position reports to the Industrial Coordinator.

### **Direct Reports**

The position has no direct line management responsibilities. However, the position may be required to provide mentoring/supervision to less experienced team members and work colleagues.

# **Essential requirements**

- 1. Tertiary qualifications in industrial relations, law or an associated discipline.
- 2. Previous experience working in unions.
- 3. Detail-oriented proficiency with strong analytical, computational and problem solving skills.
- 4. Demonstrated ability to review and assess complex/technical documentation.
- 5. Demonstrated expertise in advocacy including preparing, presenting and arguing industrial issues in representing union members before the Fair Work Commission or other tribunals and courts.
- 6. Experience with instructing and supporting counsel in conduct of cases.
- 7. A high level of initiative, ability to self-manage and resolve complex matters.
- 8. Highly developed interpersonal and communication skills, particularly written, verbal, negotiation skills.
- 9. Thorough understanding of the federal industrial system and relevant legislation, including the *Fair Work Act 2009 (Cth)*.
- 10. Ability to work autonomously as well as collaboratively within a team environment.
- 11. Strong organisational skills with the ability to manage multiple tasks and deadlines in a dynamic, fast-paced environment.
- 12. Competency with Microsoft Office, including Excel and Word.
- 13. A commitment to unionism and/or social justice.

### **Desirable requirements**

- 1. A driver's licence is desirable.
- 2. Experience and/or understanding of issues affecting education unions in NSW and ACT.