



SERVICE AGREEMENT FOR THE OPERATION OF

DIRECT DEBIT and AUTOMATIC CREDIT CARD PAYMENTS TO ACCOUNTS FOR INDEPENDENT EDUCATION UNION OF AUSTRALIA NSW/ACT BRANCH

ABN 91 925 561 384

Phone: 8202 8900 Toll Free Phone: 1800 467 943 Email: membership@ieu.asn.au
Reply Paid 88676, NORTH PARRAMATTA NSW 1750

Payment schedule

Fortnightly Payments: Available to direct debit payers only. Payment is generated on the Friday of your payment week as selected on join.

Monthly Payments: Available to direct debit and automatic credit card payers. Payment is generated on the last working day of the month. For automatic credit card payers, where last working day of month is a public holiday payment will be processed on the day prior. In December automatic credit card payment will be processed prior to office shutdown, this date may change from year to year.

Quarterly Payments: Available to direct debit and automatic credit card payers. Payment is generated on the last working day of February, May, August, and November.

Annual Discount Payments: Available to direct debit and automatic credit card payers. Discount rate is available only for renewing membership fees. Payment is generated on the last working day of January.

Annual Payments after January: Available to direct debit and automatic credit card payers. Generated (without discount) on the last working day of month for joining or renewing members.

Past dues: Available to direct debit and automatic credit card payers. If a member renews past dues will automatically be deducted when payment is processed.

Frequently asked questions

How do I arrange "Direct Debit" or "Automatic Credit Card" payments: You can arrange this via phone (8202 8900 – press 1), online at <https://www.ieu.asn.au>, by replying to a renewal notice.

What happens if I change my working status, account, or card details: You can update via phone (8202 8900 – press 1), online at <https://www.ieu.asn.au>, by replying to a renewal notice.

What happens if I want to cease debits: Notice to cease must be advised in writing to membership@ieu.asn.au

I have agreed to pay via Direct Debit or Automatic Credit Card, but dues are not being taken from my account: Contact our Membership Department via phone (8202 8900 – press 1) or email membership@ieu.asn.au.

Changes to subscription rates: Amounts will automatically be updated from year to year based on the classification details we have for you and the IEUA fee schedule. An annual renewal notice will be emailed or posted where no email address is available for members to advise of any changes.

Please keep the IEUA advised of any changes to your membership to ensure your coverage remains relevant to your employment status.